

**James Prendergast Library
Public Computer Center
Jamestown, New York**

Dedicated Staff



Tina Scott, Director



Annie Greene, Manager



Dorene Hess, Trainer



Ryan Walker,
Attendant



Bridget Lynch,
Attendant



Since the Public Computer Center has opened in October 2010 we have had:

102 One-On-One sessions

442 Classes taught by BOCES, JCC, and Prendergast Library Staff

2,820 patrons have attended the classes

42,997 patrons have used the computers

7 patrons reported getting a job

76 Optimal Resume accounts have been created

The PCC website has had 18,991 hits

General Computer Classes

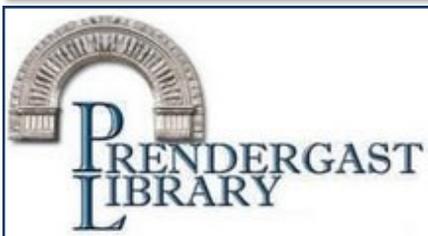
- Let's Start with Computers!
- Internet Basics
- Mousing 101
- Email Basics
- File Management
- Introduction to Windows
- Resume Workshops
- Online Job Applications

Office Skills

- Beginning Microsoft Word
- Templates
- Word
- Powerpoint
- Publisher
- Excel (three levels)
- Access (three levels)
- Quickbooks

Fun Classes

- eReaders
- Facebook
- Picture Downloading
- iPad for the Future
- All About Apps
- Budgeting for the Family
- Skype
- Smart Couponing
- Credit Scoring
- eBay





↑ Job Corps Students on break from their class

Advanced Excel Class for an area business ↓



Press Release about the classes ↑

In March, 2012 we moved the PCC lab to the 1st floor so it could be more accessible to patrons; It was on the 2nd floor which was a long walk and hard to find



The PCC held an eReader open house just before the 2011 holiday season. We showcased the following: Kindle Fire, Kindle Touch, iPad 2, iPod Touch, Sony Reader, Nook Touch and Nook Color



The PCC has helped 221 patrons borrow eBook and Audiobooks from OverDrive



Blackstone Enterprises hired a teacher and used the PCC to teach their employees Excel; they donated money to the library for use of the PCC



The Fenton Historical Society is using the lab for Genealogy presentations



New York State Department of Labor mandates clients on unemployment to take Résumé and Online Application classes; if they are a no-show they are in jeopardy of losing their unemployment benefits



E2CC BOCES Adult Education teachers were trained on SMART Boards



Job Corps students were bused to several Microsoft Office classes at the PCC then learned public speaking skills by presenting their work in the PCC after learning Microsoft Office PowerPoint



BOND (Benefits Offset National Demonstration) clients are interviewed at the Prendergast Library and are referred to the PCC for classes



The New York State Adult Literacy Grant has helped us pay for more PCC Instructors and class time